BUSINESS COMMUNICATIONS ON THE TARGET MARKET OF GOODS Lu Linjie, Larchnko V.V., Pererva P.G.

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Business communications in the target market of goods play an important role in building successful relationships with customers, partners and other stakeholders. These communications are aimed at promoting products, supporting sales, establishing long-term partnerships and ensuring customer satisfaction. Key aspects of business communications in the target market of goods, in our opinion, include the following provisions.

The first step is a thorough analysis of the target audience, its needs and characteristics. It is important to understand who your customers are: their age, gender, geographic locations, interests, consumption and purchasing characteristics. After analyzing the audience, choose the optimal communication channels to reach the target group. This could be social media, email, internet advertising, direct marketing, phone calls, face-to-face meetings, etc. Then you should clearly articulate a clear, attractive and understandable message about your product or service that meets the needs and expectations of your audience. It is important to determine what message you want to convey to your customers. It can be a message about a new product, a promotion, the advantages of your products compared to competitors, or other important aspects. A variety of communication channels such as social media, e-mail, websites, advertising, direct marketing, trade shows and others can be used to reach the target audience. It is important to choose the channels that are most relevant to your audience and your business goals. Attracting the attention of the target audience is important for successful business communications. This can be done through interesting content, effective design, incentive offers and other methods. It is important to create mechanisms to interact with customers, such as communication channels for receiving questions and feedback, customer support and social media for communication. It is important to monitor and evaluate the effectiveness of your communication efforts.

Business communications in the target market of goods is a key element of the marketing and promotion strategy of products. They help build customer relationships, create brand awareness, and attract new customers, all of which are essential for a successful business.

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